What would you do in a sewer/septic line emergency?

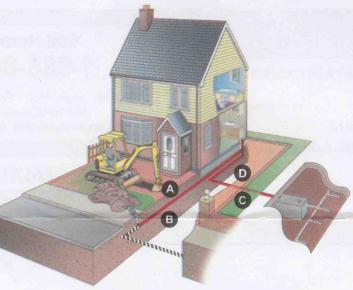
The illustration below shows where things can go wrong with your home's sewer/septic lines and how much a licensed and insured contractor would typically charge customers who don't have Sewer/Septic Line Coverage. How would you cope if it happened to you? Enroll in Sewer/Septic Line Coverage and you can rest assured that you will be covered in an emergency.



Replace
collapsed section
of sewer line \$2,274
with coverage – FREE!



Sewer line \$150
with coverage – FREE!



Note: Septic system and drain field are <u>not</u> included in the coverage.



Repair tree root obstruction of septic line \$990 with coverage – FREE!



Unclog septic line \$523 with coverage – FREE!

Your Sewer/Septic Line Coverage covers all the sewer/septic lines within your property boundary.

A crisis avoided in three simple steps:

1. 24-HOUR HELP

Your toilet and shower are backed up and a plunger won't clear the blockage. No need to search for someone to repair it – just call the 24/7 Emergency Service Hotline.

2. PRIORITY RESPONSE

A local, high-quality, licensed contractor will be sent to your home and make your repair their priority.

3. JOB COMPLETE

Job done; all you need to do is sign to show you are satisfied, and the bill will be paid for you within the coverage limits.

To set up this essential coverage simply call TOLL-FREE 1-888-666-7711.

Lines open Mon - Fri 8:00 a.m. - 8:00 p.m. Sat 10:00 a.m. - 4:00 p.m. EST. To improve service, calls may be monitored.

Questions & Answers

Q. What am I responsible for?

As a homeowner, you are responsible for your drainage, both in your home and the sewer/septic lines outside your home.

What is covered by this coverage?

A. You will be covered up to \$2,500 per service call for the cost of unblocking, repairing or replacing your sewer/septic line within your property boundary. This includes service call charges, labor and materials – so you'll have no bill to pay!

Q. Who is eligible to join?

A. Any residential homeowner with a property up to 5,001 sq. ft. can join. Tenants should check with their landlord before applying. Sorry, mobile homes and multi-unit dwellings are not eligible to join.

Q. When can I make a service call?

Membership starts the day your Acceptance Form is processed and lasts one year. To prevent service calls on pre-existing problems (and to keep fees low for everyone), there is a 30-day period at the start of your contract before you can make a service call, giving you 11 months of coverage during your first year of enrollment.

Am I restricted to only one service call per year?

A. You can make up to two service calls per year, giving you a total of up to \$5,000 of coverage every year.

Q. What quality of repair can I expect?

A. A high-quality, licensed and insured plumber will be responsible for handling your emergency. Permanent repairs are made where possible and will be guaranteed against faulty material and workmanship for six months.

Q. How do I set up coverage?

A. You can join immediately by calling TOLL-FREE 1-888-666-7711. You can pay by E-Z PAY, credit or debit card over the phone. You can also send a check/money order payable to **HOME SERVICE** in the envelope provided.

Q. What is E-Z PAY?

A. E-Z PAY is a safe and convenient way to pay for your coverage. It works just like a check, but without the hassle and risk of mailing one. Payments are made from your checking account and you're covered by the E-Z PAY No Dispute Guarantee; if a payment error occurs, you are guaranteed a full and immediate refund of the amount paid.

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